

# Independent Auditor's Report

To the Members of Morses Club PLC

## Report on the audit of the financial statements

### Opinion

In our opinion:

- the financial statements give a true and fair view of the state of the Group's and of the Company's affairs as at 24 February 2018 and of the Group's profit for the year then ended;
- the Group financial statements have been properly prepared in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union;
- the Company financial statements have been properly prepared in accordance with IFRSs as adopted by the European Union and as applied in accordance with the provisions of the Companies Act 2006; and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements of Morses Club PLC (the 'Company') and its subsidiaries (the 'Group') which comprise:

- the Consolidated Income Statement;
- the Group and Company Balance Sheets;
- the Group and Company Statements of Changes in Equity;
- the Group and Company Cash Flow Statements; and
- the related notes 1 to 25.

The financial reporting framework that has been applied in their preparation is applicable law and IFRSs as adopted by the European Union and, as regards the Company financial statements, as applied in accordance with the provisions of the Companies Act 2006.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the Group and the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard as applied to listed entities, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Summary of our audit approach

<b>Key audit matters</b>	The key audit matters that we identified in the current year were: Loan loss provisioning. Revenue recognition.
<b>Materiality</b>	The materiality that we used for the Group financial statements was £970,000 which was determined on the basis of 6% of pre-tax profit.
<b>Scoping</b>	The Group is made up of Morses Club PLC which is the main trading entity and its two subsidiaries being Shopacheck Financial Services Limited and Shelby Finance Limited.  All entities in the Group are within our audit scope and the audit procedures for these entities are performed directly by the Group audit team. Separate statutory audits are not required for Shopacheck Financial Services Limited and Shelby Finance Limited due to audit exemptions taken by these entities, as such they are audited to Group materiality.
<b>Significant changes in our approach</b>	No significant changes have been made to our audit approach.

### Conclusions relating to going concern

We are required by ISAs (UK) to report in respect of the following matters where: We have nothing to report in respect of these matters.

- the Directors' use of the going concern basis of accounting in preparation of the financial statements is not appropriate; or
- the Directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Group's or the Company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

### Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period and include the most significant assessed risks of material misstatement (whether or not due to fraud) that we identified. These matters included those which had the greatest effect on: the overall audit strategy; the allocation of resources in the audit; and directing the efforts of the engagement team.

These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Loan loss provisioning

##### Key audit matter description



The assessment of the Group's calculation of the £33.9m (2017: £34.8m) provision for impairment losses against loans and receivables is complex and requires Management to make significant judgements being the identification of loss events (the 'Impairment Trigger'); the estimation of future cash flows used to determine the provision required; and the level of Incurred But Not Reported ('IBNR') risk in the element of the book that has not reached the Impairment Trigger. We have identified the risk of Management bias in these judgements as a potential area of fraud.

We have determined our key audit matter to be the estimation of future cash flows used to determine the provision, given the impairment provision is highly sensitive to this assumption and it requires the highest degree of judgement.

Management's associated accounting policies are detailed on pages 75 to 80 with detail about judgements in applying accounting policies and critical accounting estimates on page 80 and within the Audit Committee report on page 46.

##### How the scope of our audit responded to the key audit matter



We first understood Management's process and key controls around impairment provisioning by undertaking a walk-through. Following identification of the key controls we evaluated the associated design and implementation of such controls. Specifically, we assessed the design and implementation of controls that the Group has in place to manage the risk of inappropriate assumptions being used within impairment provisioning.

The modelling approach taken by Management was partly automated in the current year, in relation to the extraction of loan data from the lending system and the application of provisioning rates to loan balances. We used internal IT specialists to review the methods used by Management to extract loan data from the lending system.

We specifically challenged the appropriateness of the cash collection curves used to determine the impairment provision, which included a review of the methodology used to construct the curves and an assessment of whether the historic collections data being used by Management is an appropriate basis upon which to predict future recoveries in the current economic environment.

We used data analytics to test the mechanical accuracy and completeness of the models on which impairment provisions are calculated by using our IT specialists to recalculate the provision in accordance with the approved provisioning policy.

We challenged the appropriateness of the other key assumptions used in the impairment calculations for loans and receivables, including specifically, the identification of impaired accounts and the emergence period used in calculating Management's IBNR provision. This involved analysis of the Group's historical cash collection experience and benchmarking the key assumptions to external economic and industry data.

We also tested the previous impairment models which Management have continued to run in parallel with the newly automated models.

## Independent Auditor's Report *continued*

### Key observations



We concluded that the newly automated impairment models were working as intended and our IT specialists' work around the completeness and accuracy of data identified no issues.

We concluded that the estimation of future cash flows within the models were reasonable and thus the impairment provision recorded was appropriate.

### Revenue recognition

#### Key audit matter description



Revenue recognition and specifically the application of the requirement in IAS 39 'Financial Instruments' ('IAS 39') to recognise revenue on loans using an effective interest rate method is a complex area. It requires Management to make judgements relating to the expected life of each loan to determine the effective interest rate. Revenue recognition is therefore considered a potential fraud risk area.

We have determined our key audit matter to be the accuracy of the effective interest rates applied to each loan, given these are the key judgements underpinning the calculation of the deferred income balance.

Management's associated accounting policies are detailed on pages 75 to 80 with detail about judgements in applying accounting policies and critical accounting estimates on page 80 and within the Audit Committee report on page 46.

#### How the scope of our audit responded to the key audit matter



We first understood Management's process and key controls around revenue recognition by undertaking a walk-through. Following identification of the key controls we evaluated the associated design and implementation of such controls. Specifically, we assessed the design and implementation of controls that the Group has in place to manage the risk of inappropriate assumptions being used within the effective interest rate model.

The modelling approach taken by Management was partly automated in the current year, in relation to the extraction of loan data from the lending system and the application of effective interest rates to gross loan balances. We used internal IT specialists to review the methods used by Management to extract loan data from the lending system.

We recalculated the effective interest rates for each type of product and thus independently determined what we considered was the amount of revenue to be deferred in the balance sheet at year end.

We tested the mechanical accuracy of the effective interest rate model which is used to determine revenue by agreeing a sample of model inputs back to underlying source data.

We challenged Management's key assumptions, including the expected life of each loan by reference to the Group's historical experience, and assessed whether the revenue recognition policies adopted were in compliance with IAS 39.

### Key observations



We found the newly automated effective interest rate model to be working as intended.

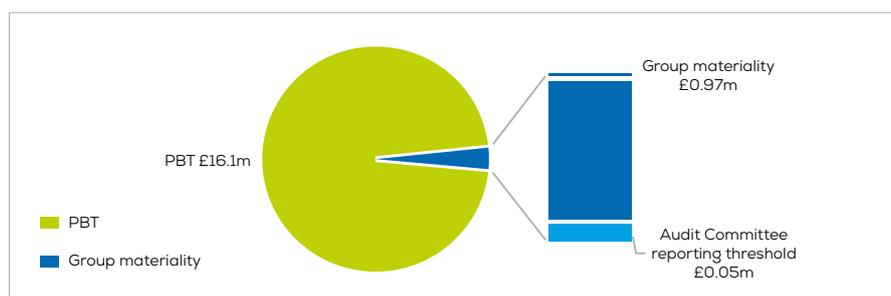
The underlying assumptions applied within the models, specifically in respect of the effective interest rates used in the calculation of the deferred income balance, were found to be reasonable.

### Our application of materiality

We define materiality as the magnitude of misstatement in the financial statements that makes it probable that the economic decisions of a reasonably knowledgeable person would be changed or influenced. We use materiality both in planning the scope of our audit work and in evaluating the results of our work.

Based on our professional judgement, we determined materiality for the financial statements as a whole as follows:

	Group financial statements	Company financial statements
<b>Materiality</b>	£0.97m (2017: £0.95m)	£0.96m (2017: £0.90m)
<b>Basis for determining materiality</b>	6% (2017: 7.5%) of pre-tax profit. This equates to 1.5% of net assets and 0.8% of revenue.	
<b>Rationale for the benchmark applied</b>	Pre-tax profit is used as the basis for materiality because we consider it to be the most appropriate benchmark to assess the performance of the Group.  The decrease in basis of pre-tax profit from 7.5% to 6% is consistent with the approach being taken by peers and this change was formally communicated to the Audit Committee.  As the majority of the Group's operations are carried out by the Company, we have used the same basis for both the Group and the Company.	



We agreed with the Audit Committee that we would report to the Committee all audit differences in excess of £48,400 (2017: £47,500) for the Group, as well as differences below that threshold that, in our view, warranted reporting on qualitative grounds. We also report to the Audit Committee on disclosure matters that we identified when assessing the overall presentation of the financial statements.

### An overview of the scope of our audit

Our Group audit was scoped by obtaining an understanding of the Group and its environment, including Group-wide controls, and assessing the risks of material misstatement at the Group level.

The Group is made up of the main trading and parent entity of Morses Club PLC and two subsidiaries being Shopacheck Financial Services Limited and Shelby Finance Limited. These companies account for 100% of the Group's net assets, 100% of the Group's revenue and 100% of the Group's pre-tax profit. We performed testing over the consolidation which is prepared at the parent entity level only.

All entities in the Group are within our audit scope and the audit procedures for these entities are performed directly by the Group audit team. Separate statutory audits are not required for Shopacheck Financial Services Limited and Shelby Finance Limited due to audit exemptions taken by these entities, as such they are audited to Group materiality.

## Independent Auditor's Report *continued*

### Other information

The Directors are responsible for the other information. The other information comprises the information included in the annual report including the Strategic Report and Governance Reports, other than the financial statements and our auditor's report thereon.

We have nothing to report in respect of these matters.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

### Responsibilities of Directors

As explained more fully in the Directors' responsibilities statement, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Group's and the Company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Group or the Company or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

### Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

## Report on other legal and regulatory requirements

### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Directors' Report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the Group and or the Company and their environment obtained in the course of the audit, we have not identified any material misstatements in the Strategic Report or the Directors' Report.

### Matters on which we are required to report by exception

#### Adequacy of explanations received and accounting records

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been kept by the Company, or returns adequate for our audit have not been received from branches not visited by us; or
- the Company financial statements are not in agreement with the accounting records and returns.

We have nothing to report in respect of these matters.

#### Directors' remuneration

Under the Companies Act 2006 we are also required to report if in our opinion certain disclosures of directors' remuneration have not been made.

We have nothing to report in respect of these matters.

### Matthew Perkins (Senior statutory auditor)

For and on behalf of Deloitte LLP

Statutory Auditor

Birmingham, United Kingdom

26 April 2018