

# Satisfied Customers

We are proud to receive monthly customer satisfaction ratings that are consistently above 95%\*



## Customer satisfaction research



**CUSTOMER SATISFACTION RATE  
WITH AGENT SERVICE**

**98%**



**LIKELY TO RECOMMEND US TO  
FAMILY AND FRIENDS**

**95%**



**LIKELY TO CONSIDER USING  
MORSES CLUB IN THE FUTURE**

**98%**



"I have been with them for years and they have always been good with me.

They're reliable and honest. Every time we take out a loan we get a letter and our Agent always explains everything. She's friendly and professional at the same time."

\* Based on independent customer market research surveys (Mustard).